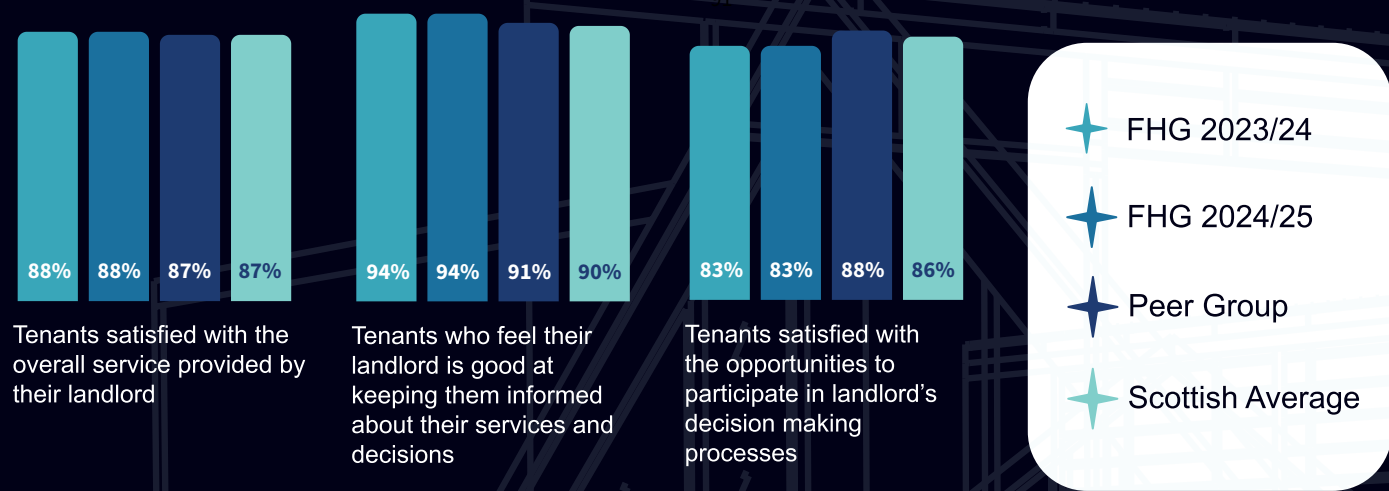
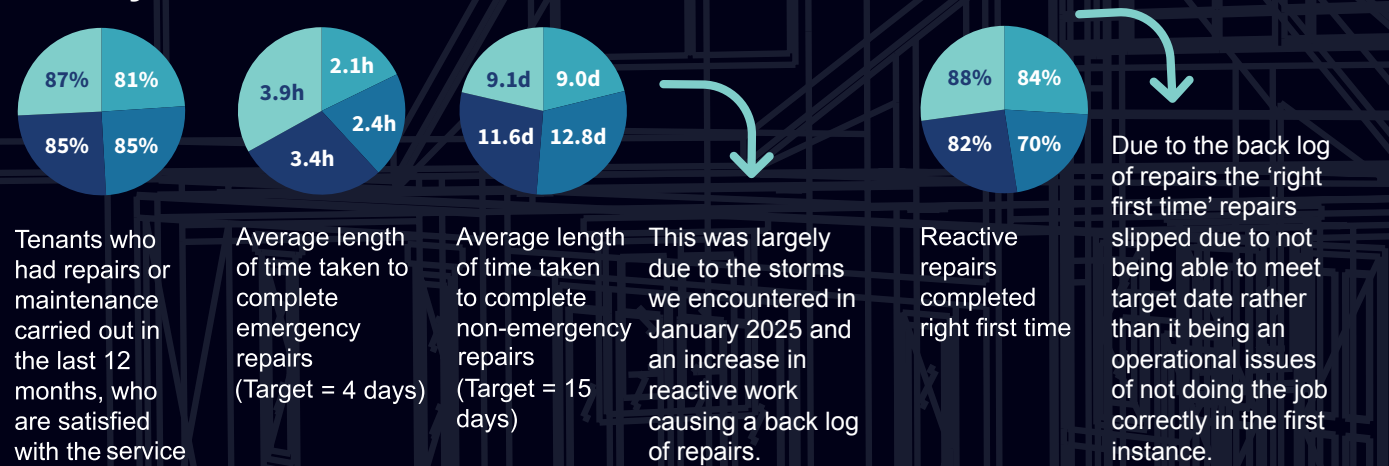


Landlord Report 2024/25

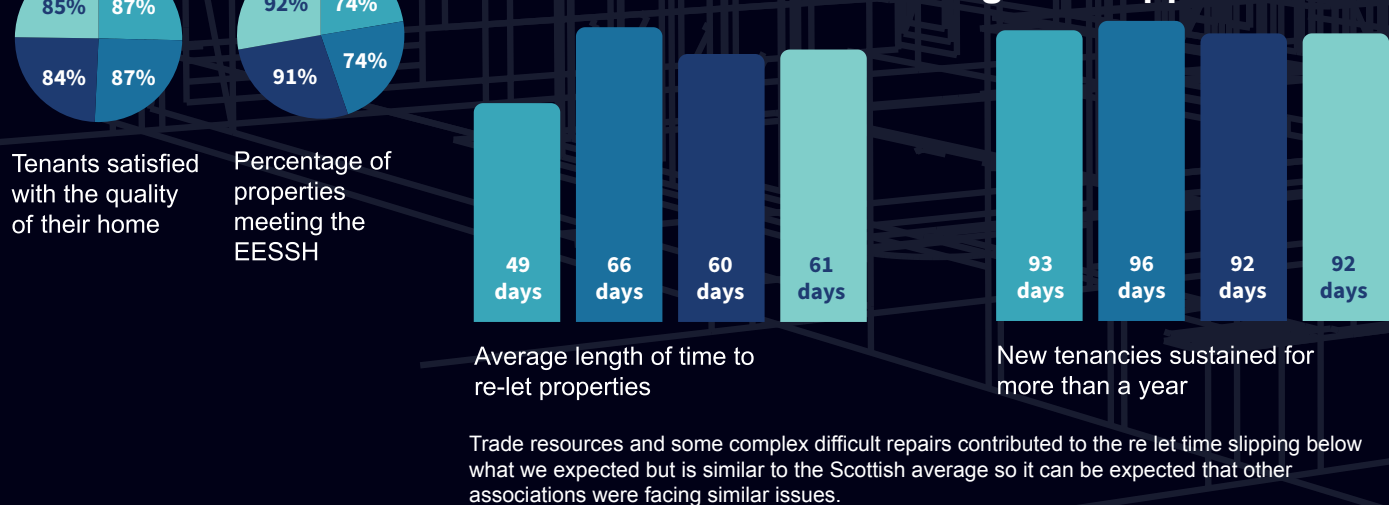
Tenant satisfaction



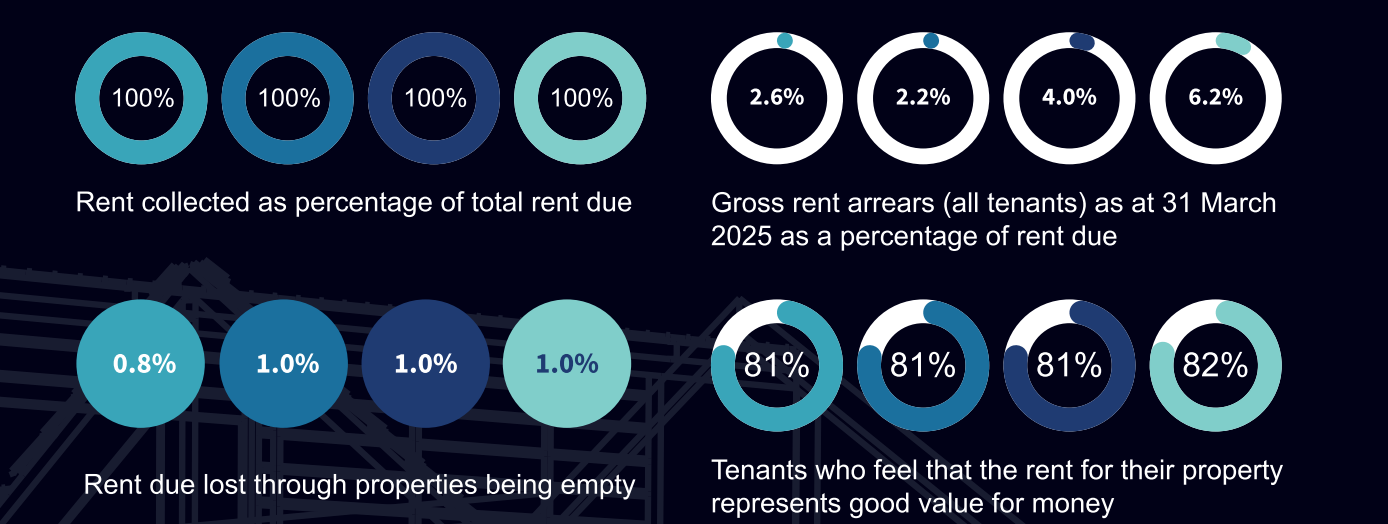
Quality and maintenance of homes



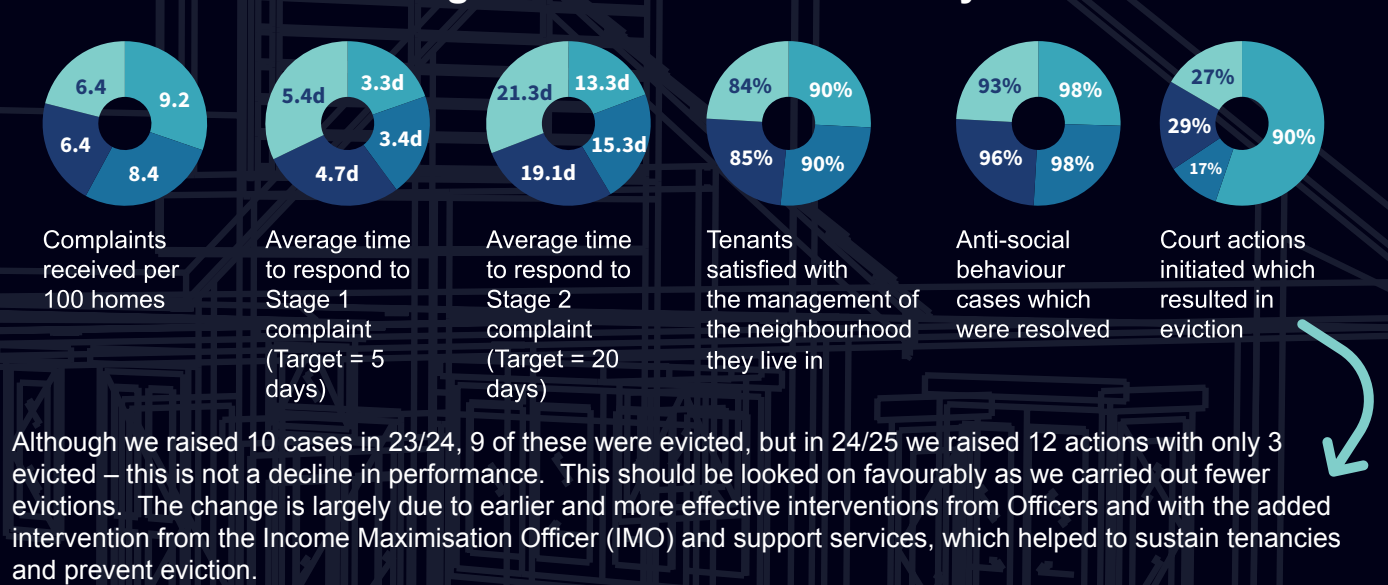
Access to housing and support



Value for money



Neighbourhood and community



Although we raised 10 cases in 23/24, 9 of these were evicted, but in 24/25 we raised 12 actions with only 3 evicted – this is not a decline in performance. This should be looked on favourably as we carried out fewer evictions. The change is largely due to earlier and more effective interventions from Officers and with the added intervention from the Income Maximisation Officer (IMO) and support services, which helped to sustain tenancies and prevent eviction.

While the headline measure suggests a decline, the outcome reflects a positive shift towards tenancy sustainment and reduced homelessness.

Average Rent Increase	FHG 2023/24	FHG 2024/25	Peer Group	Scottish Average
Average rent increase applied	3.75%	4.25%	4.6%	4.7%
Average weekly rent				
1 apt	£66.59	£69.41	£82.62	£87.12
2 apt	£83.17	£86.65	£93.05	£93.27
3 apt	£97.49	£101.70	£101.78	£96.00
4 apt	£111.50	£115.15	£111.34	£104.51
5+ apt	£126.08	£130.19	£124.18	£115.58

You can view this information in more detail and compare our performance against other landlords on the Scottish Housing Regulator's website - housingregulator.gov.scot/landlord-performance

Our Annual Report is also available to view online, providing a snapshot of some of the steps we took to support tenants, improve service delivery and develop our business during the last financial year...

