

Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road  
Glasgow  
G4 0HF

18 October 2022

Dear Sirs,

The Board have evaluated the performance of Fife Housing Association (FHA) in fulfilling its legal and regulatory requirements during 2022, whilst facing the challenges brought about by the increasing pressure from the cost of living crisis and the residual impact of the Covid 19 pandemic, and conclude that the organisation remains compliant and will continue to demonstrate this into the future, reacting swiftly to any change in policy at local or national level.

In considering the impact of emerging issues, such as valid Electrical Installation Condition Reports (EICRs) throughout housing stock and demonstrating the existence of equality and diversity for tenants and colleagues, FHA declare that these are effectively managed and continual improvements are built into our ongoing strategies.

We confirm that all properties are subject to a continual review of its energy performance, incorporating annual gas inspections and validation of heating systems compared against the required standard. Our tenants have received clear communication on how this is achieved through our service delivery, whereby all necessary access and measures are taken at the earliest opportunity to renew EICRs. As reported in our Annual Return on the Charter, for those instances that have not been completed as a direct result of the pandemic, these properties are currently registered as 'in abeyance' for the purposes of Scottish Housing Quality Standard.

FHA has introduced the Equality, Diversity and Inclusion Group to, firstly, monitor our strategies demonstrate that the impact of equality and diversity is accounted for in our decision making and our actions across every level of the organisation. And secondly, to safeguard the principles of privacy for tenants and staff, by ensuring that the retention, storage and use of personal data is safe, appropriate, strictly controlled and remains compliant with data protection legislation. The Board are assured that the measures that have been put in place and the contingency planning that has been implemented have ensured that FHA are able to continue to meet the responsibilities to tenants, service users, regulators and funders. The Board utilises the evidence bank including all reports, policies and advice that it has established to substantiate the compliance opinion, the evidence bank includes information on how compliance is demonstrated and actions performed within the agreed timescales, including any changes to legislation or regulation.

**a: 7 Pitreavie Court, Pitreavie Business Park, Dunfermline, KY11 8UU**

**t: 08000 274 007 e: [info@fifehg.org.uk](mailto:info@fifehg.org.uk) w: [fifehg.org.uk](http://fifehg.org.uk)**

Fife Housing Group is a trading name of Fife Housing Association Ltd and Yourplace Ltd.  
Scottish Charity No. SC025647. Scottish Housing Regulator Registration No.295. Registered Society under the Co-operative and Community Benefit Societies Act 2014. Registration No. 2476 R(S). Property Factor Registration No. PF000142.

For the purposes of the Requirements of Writing (Scotland) Act 1995 this letter is not intended to have any contractual effect unless expressly stated to the contrary.



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In respect of corporate and financial governance, FHA continue to monitor our Business Plan and financial assumptions to ensure that our strategy, risk management and sustained growth remain relevant, viable and within context to the factors affecting the social housing sector. The internal and external audit process is risk based in order to mitigate any adverse impact on stakeholders due to process controls or adverse events. We have had only five low level improvement points raised in the last ten internal audits and no points raised in the last four external audits, demonstrating the high level of control and compliance.

Chair's signature

Date: 18 October 2022

On behalf of the Board of Management  
Fife Housing Association