


COVID-19

Advice for tenants having work carried out in their homes



The health and safety of our tenants, other customers, contractors and colleagues is paramount during the current COVID-19 pandemic and we are committed to following the guidance issued by the Scottish Government and Health Protection Scotland.

Our colleagues and contractors are fully aware of their responsibilities and are taking all possible precautions to safeguard themselves and others against the risk of infection.

With this in mind we ask you to minimise interaction with our tradespeople as they carry out work in your home by following the guidance below:

- Check their identification before allowing access
- Ensure the area they are going to be working in is ventilated by opening windows and doors
- Stand at least two meters away from our colleagues at all times
- Stay in another room while the work is being carried out
- Wait for our tradesperson to advise that they have completed the work and will see themselves out
- Close the door securely behind them

Following these steps will ensure that you minimise any risk of infection from our colleagues. Failure to comply with this guidance may result in your repair being delayed or cancelled.